

Security Quarterly Update

April – June 2026

Citizens Advisory Committee
September 8, 2026



Contract Security

Key Performance Indicators

Personnel Turnover

- ✓ Maintain low turnover by placing and retaining qualified personnel who deliver consistent, high-quality service.

Post Staffing

- ✓ Staff all critical posts continuously with trained and licensed personnel.

Post & Site Competency Testing

- ✓ Administer monthly competency tests across eight random posts to ensure compliance.

Personnel Turnover

Calculation	Employees terminated/resigned during this period divided by the number of employees who began this period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS personnel retention resulted in a compliance score of 93.1%.				

Post Staffing

Calculation	The number of actual hours divided by the number of expected hours during the period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS post staffing coverage yielded a score of 98%				

Post and Site Competency Test

Calculation	Personnel must pass with at least 85%—the total sum of test scores divided by 24.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	Competency testing yielded an overall score of 98.27% across 24 administered tests.				

Employee of the Quarter

Contract Security



Shadab Azizi

Full Scale Exercise

The Transportation Security Administration's (TSA) Intermodal Security Training and Exercise Program (I-STEP) is a federal initiative that provides security planning, training, and exercise support to enhance national transportation readiness across non-aviation modes, including mass transit, freight rail, maritime, pipeline, and highway systems.

BACKGROUND AND TJPA I-STEP PROGRAM ENGAGEMENTS

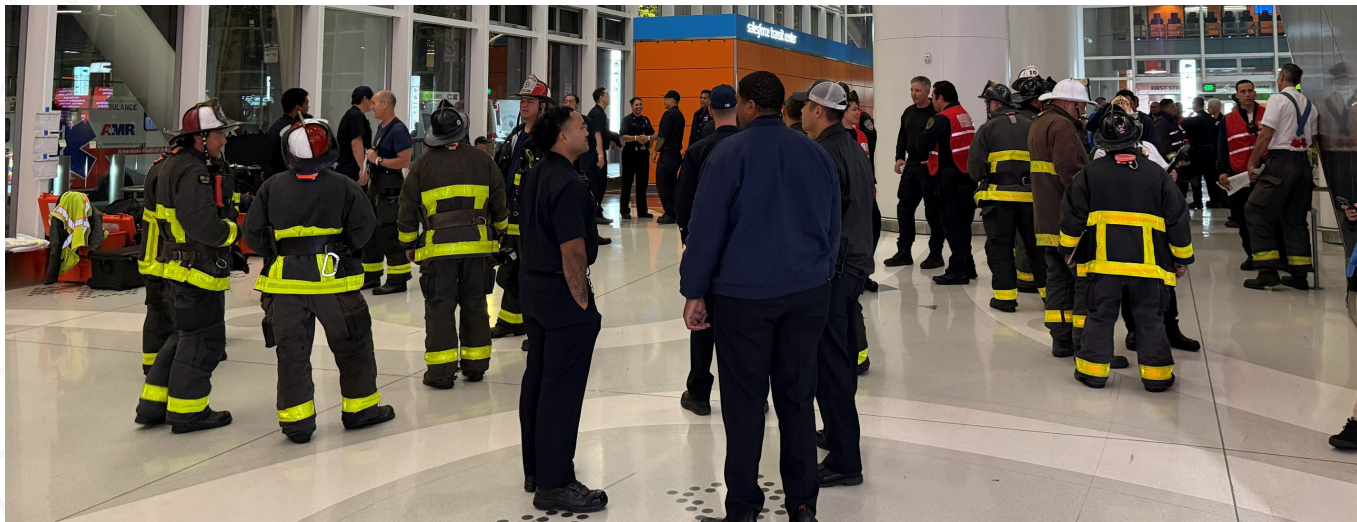
1. **February 7, 2024 (Tabletop Exercise):** Following initial selection by the TSA, the Transbay Joint Powers Authority (TJPA) successfully conducted an I-STEP Tabletop Exercise (TTX) evaluating strategic facility response protocols.
2. **October 2025 (Full-Scale Designation):** Building on the successful TTX, the TSA reselected the TJPA to plan and execute a comprehensive Full-Scale Exercise (FSE) scheduled for 2026.
3. **August 26–27, 2026 (Full-Scale Execution):** The TJPA—in close coordination with the TSA, regional transit operators, the San Francisco Police Department, the San Francisco Fire Department, and the San Francisco Department of Emergency Management—conducted an overnight Full-Scale Security Exercise at the Salesforce Transit Center from Wednesday evening, August 26, through Thursday morning, August 27.



Full Scale Exercise Cont.

CORE EXERCISE OBJECTIVES

- **Test Multi-Agency Interoperability:** Evaluate multi-agency communication and command integration across shared radio frequencies, establish a unified command post, and execute joint response protocols among transit security, local police, fire, emergency medical services, and federal partners.
- **Evaluate Real-Time Operational Readiness:** Assess personnel capabilities under strict time constraints and tactical stress, focusing on resource mobilization, equipment deployment, perimeter security, evacuation management, and victim triage.
- **Validate Emergency Operations Plans:** Identify operational gaps, system friction points, and outdated procedures in written emergency plans, facility security system integration (access control, public address, and CCTV monitoring), and notification workflows prior to an actual event.
- **Fulfill Regulatory and Grant Requirements:** Maintain full compliance with mandatory exercise criteria established by the U.S. Department of Homeland Security and the Federal Transit Administration (FTA).



Questions?

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