

# Security Quarterly Update

January – March 2026

Citizens Advisory Committee  
May 12, 2026



# Contract Security

## Key Performance Indicators

### ❖ Personnel Turnover

- Must be able to place and retain personnel who will deliver consistent and high-quality service.

### ❖ Post Staffing

- All critical posts must be consistently staffed by trained and licensed personnel.

### ❖ Post & Site Competency Testing

- Tests are administered monthly to eight (8) random posts to ensure compliance.

# Personnel Turnover

<b>Calculation</b>	Employees terminated/resigned during this period divided by the number of employees who began this period.				
<b>Thresholds</b>	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
<b>Results</b>	AUS personnel turnover resulted in a score of 91.6%.				

# Post Staffing

<b>Calculation</b>	The number of actual hours divided by the number of expected hours during the period.				
<b>Thresholds</b>	<b>Meets fully 100-95%</b>	<b>Meets consistently 94.99%-90%</b>	<b>Generally Meets 89.99%-85%</b>	<b>Often doesn't meet 84.99%-80.00%</b>	<b>Does Not Meet 79.00%-&gt;</b>
<b>Results</b>	AUS post staffing resulted in a score of 98%.				

# Post and Site Competency Test

<b>Calculation</b>	Personnel must pass with at least 85%—the total sum of test scores divided by 24.				
<b>Thresholds</b>	<b>Meets fully</b> 100-95%	<b>Meets consistently</b> 94.99%-90%	<b>Generally Meets</b> 89.99%-85%	<b>Often doesn't meet</b> 84.99%-80.00%	<b>Does Not Meet</b> 79.00%->
<b>Results</b>	24 tests were administered, resulting in an overall score of 95.46%.				

# Employee of the Quarter

## Contract Security



**Deen Labaran**

# Questions?

Rodney Harris, Chief Security Officer

[rharris@tjpa.org](mailto:rharris@tjpa.org)

# TJPA

TRANSBAY JOINT POWERS AUTHORITY

425 Mission Street, Suite 250, San Francisco, CA 94105  
415.597.4620 • [www.tjpa.org](http://www.tjpa.org)

