Security
Quarterly Update

July 2025 – September 2025

Citizens Advisory Committee

December 9, 2025

Contract Security
Key Performance Indicators

❖ **Personnel Turnover**

- Must be able to place and retain personnel who will deliver consistent and high-quality service.

❖ **Post Staffing**

- All critical posts must be consistently staffed by trained and licensed personnel.

❖ **Post & Site Competency Testing**

- Tests are administered monthly to eight (8) random posts to ensure compliance.

Personnel Turnover

Calculation	Employees terminated/resigned during this period divided by the number of employees who began this period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS personnel turnover resulted in a score of 98.47%.				

Post Staffing

Calculation	The number of actual hours divided by the number of expected hours during the period.				
Thresholds	**Meets fully 100-95%**	**Meets consistently 94.99%-90%**	**Generally Meets 89.99%-85%**	**Often doesn't meet 84.99%-80.00%**	**Does Not Meet 79.00%->**
Results	AUS post staffing resulted in a score of 97%.				

Post and Site Competency Test

Calculation	Personnel must pass with at least 85%—the total sum of test scores divided by 24.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	24 tests were administered, resulting in an overall score of 96.93%.				

Questions?

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