

Security Quarterly Update

April 2025 – June 2025

Citizens Advisory Committee
September 9, 2025



Contract Security

Key Performance Indicators

❖ Personnel Turnover

- Must be able to place and retain personnel who will deliver consistent and high-quality service.

❖ Post Staffing

- All critical posts must be consistently staffed by trained and licensed personnel.

❖ Post & Site Competency Testing

- Tests are administered monthly to eight (8) random posts to ensure compliance.

Personnel Turnover

Calculation	Employees terminated/resigned during this period divided by the number of employees who began this period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS personnel turnover resulted in a score of 92.96%.				

Post Staffing

Calculation	The number of actual hours divided by the number of expected hours during the period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS post staffing resulted in a score of 97%.				

Post and Site Competency Test

Calculation	Personnel must pass with at least 85%—the total sum of test scores divided by 24.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	24 tests were administered, resulting in an overall score of 96.21%.				

Physical Security Systems Upgrade

Workstations

- ✓ Six Dell Precision 5860 Tower Workstations

Access Control Servers & Software

- ✓ Upgraded our access control servers and software from version 7.3 to 8.1, enhancing both security and functionality. This upgrade reflects our commitment to excellence in security and operational efficiency.

The workstations, access control servers, and software upgrades were purchased through the Transportation Security Grant Program awarded to us by the US Department of Homeland Security in September 2023, totaling \$110,000.

Network Video Recorders and Video Management System

- ✓ We have significantly improved our security capabilities by upgrading our video management recorders and video management system. This upgrade enhances our ability to continuously monitor and protect our assets.

Questions?

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TRANSBAY JOINT POWERS AUTHORITY

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