

Security Quarterly Update

January 2025 – March 2025

TJPA Board
May 8, 2025



Contract Security

Key Performance Indicators

❖ Personnel Turnover

- Must be able to place and retain personnel who will deliver consistent and high-quality service.

❖ Post Staffing

- All critical posts must be consistently staffed by trained and licensed personnel.

❖ Post & Site Competency Testing

- Tests are administered monthly to eight (8) random posts to ensure compliance.

Personnel Turnover

Calculation	Employees terminated/resigned during this period divided by the number of employees who began this period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS personnel turnover resulted in a score of 97%.				

Post Staffing

Calculation	The number of actual hours divided by the number of expected hours during the period.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	AUS post staffing resulted in a score of 98%.				

Post and Site Competency Test

Calculation	Personnel must pass with at least 85%—the total sum of test scores divided by 24.				
Thresholds	Meets fully 100-95%	Meets consistently 94.99%-90%	Generally Meets 89.99%-85%	Often doesn't meet 84.99%-80.00%	Does Not Meet 79.00%->
Results	24 tests were administered, resulting in an overall score of 95.45%.				

Transportation Security Administration (TSA) Tabletop Exercise

The tabletop exercise is vital for facilitating important discussions among contract security personnel. It provides an opportunity to review and deepen their understanding of our established post orders and emergency protocols.

This exercise enhances our team's ability to respond effectively in critical situations, ensuring the highest levels of safety and preparedness.



Thank you!

Rodney Harris, Chief Security Officer

rharris@tjpa.org



TRANSBAY JOINT POWERS AUTHORITY

425 Mission Street, 250 San Francisco, CA 94105
415.597.4620 • www.tjpa.org

