



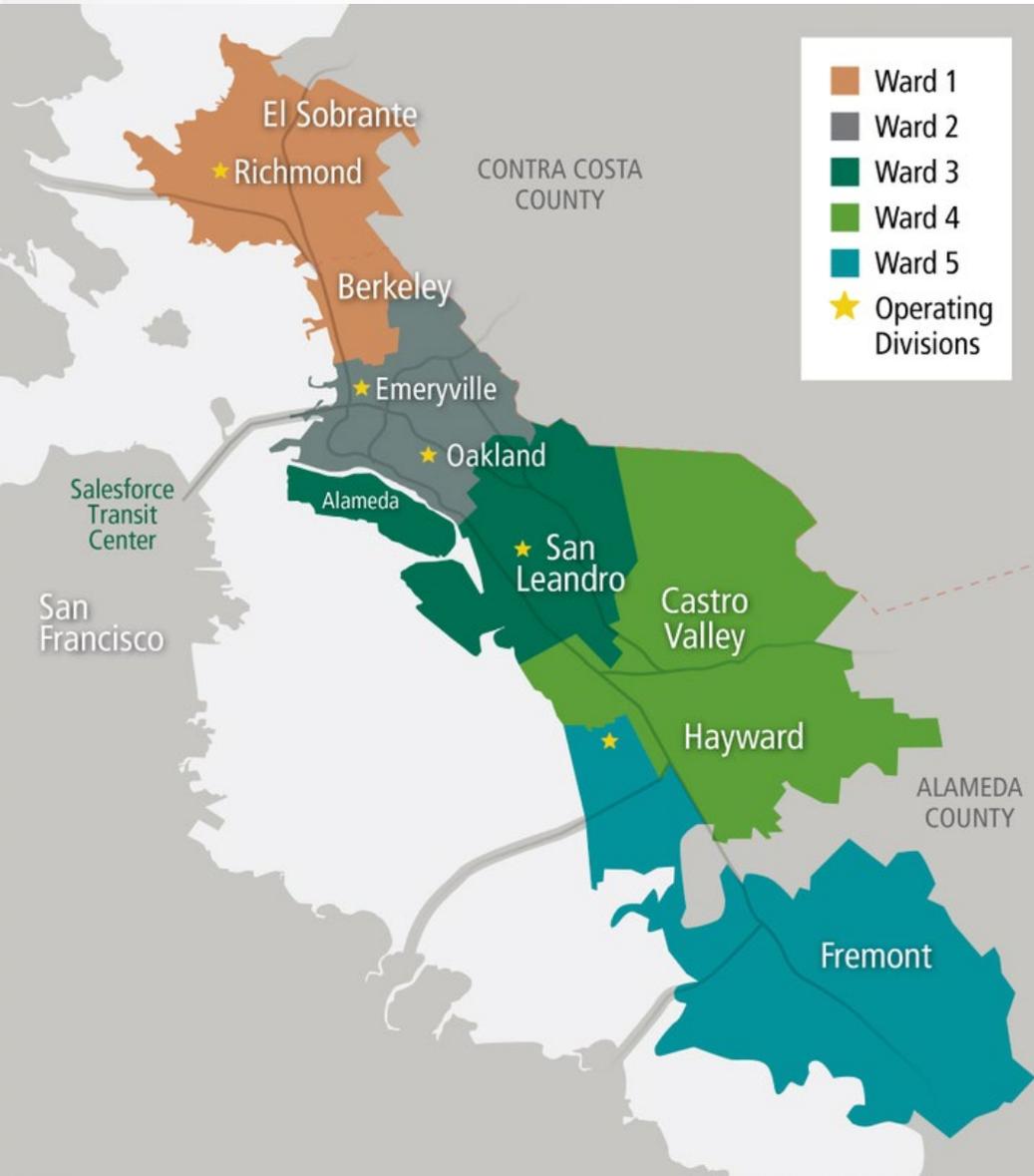
# Realign

## **AC Transit Realign Update Transbay Joint Powers Authority Community Advisory Committee (TJPA CAC)**

June 11, 2024



# Overview of AC Transit



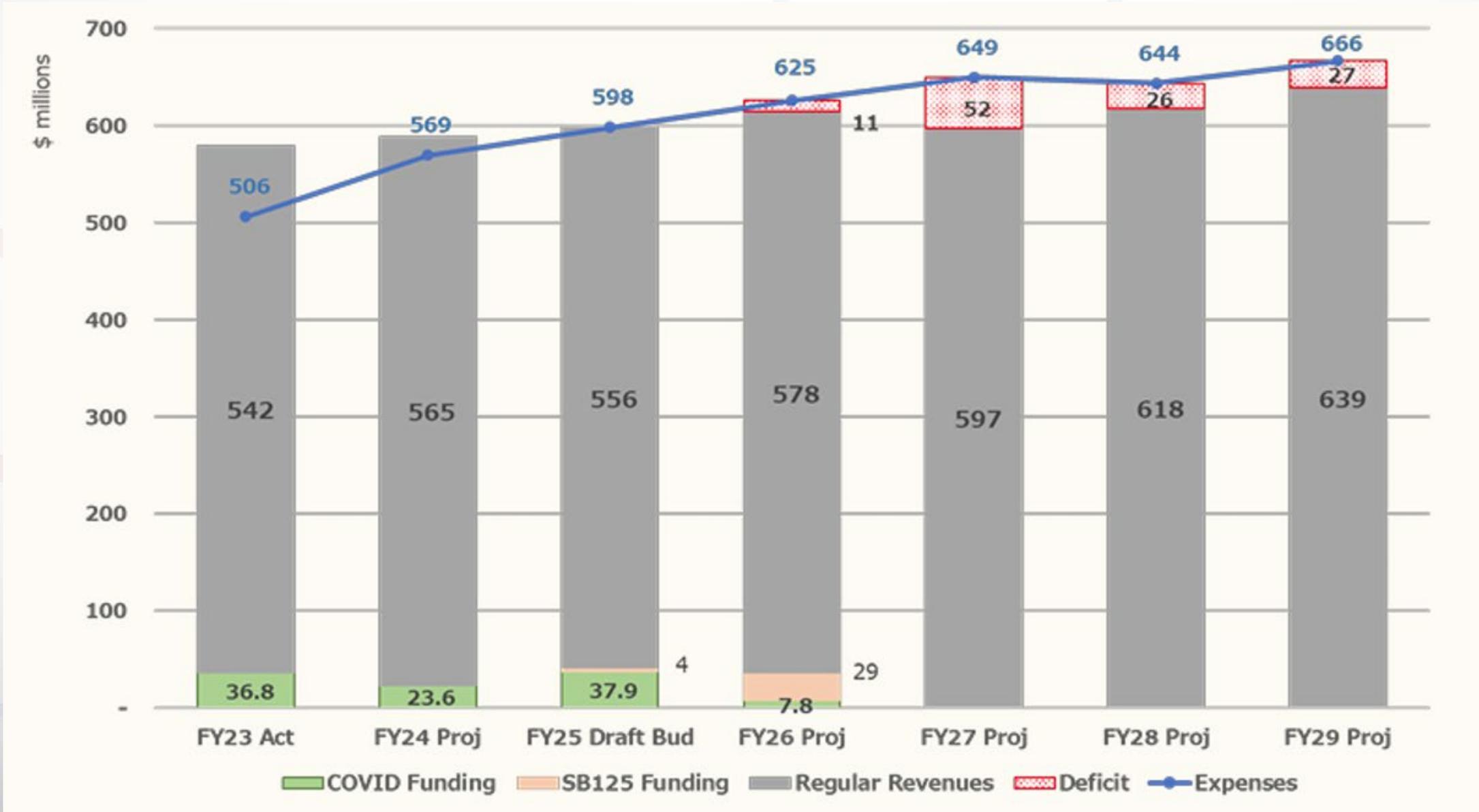
- Established in 1960
- **California's largest public bus-only transit system**
- Third largest bus-only transit agency in the U.S.
- **Serves 13 cities and 8 unincorporated communities.**
- 6 East Bay facilities: Oakland(3), Emeryville(1), Hayward (1), Richmond(1)
- **Annual Operating Budget of \$546 million**
- 2100+ Employees
- **2.9 Million Monthly Riders** (34.6 Million /year)
- **We serve** *Essential workers, students, low-income, seniors, commuters, individuals with disabilities, and anyone wishing to reduce their carbon footprint.*

# Why Change Our Bus Network?

- Travel patterns have changed
- Ridership is 74% of pre-pandemic levels
- Challenges with hiring and retaining Bus Operators
- Fare and tax revenue losses continue
- Reallocate today's resources to best deliver bus service to our communities.



# Forecasted Fiscal Cliff - Expected Scenario based on 85% Service Level



# Not Enough Bus Operators – We’re Hiring!

**Total Net Hires** (Total Hires – Separations) increased from **4** hires in 2022 to **65** hires in 2023. CY2023 averaged **5.4** net hires per month. In current CY2024 through April 2024, there are **32** total net hires, averaging **8** net hires per month.

**Total Hiring** increased **22%** from 2022 (171) to 2023 (209). Current total of **74** hires through April 2024 projects an average **222** total hires by year end.

# What is Realign?

It's a review of our routes and schedules.

Prioritize where and when transit service is offered

Align service with rider needs and equity goals

# What's not included in Realign?

Benches/  
Shelters

Bike Racks

Bus Lanes

Fares

New Buses

Digital  
Information

Maintenance/  
Cleanliness

Safety/Law  
Enforcement

# Guiding Principles

## Equity

*Prioritizing bus lines for communities that need it the most.*

## Reliability

*Predictable and consistent schedules that minimize delays & cancelations.*

## Frequency

*Designing a bus network that is efficient and reduces your wait time.*

## Engagement

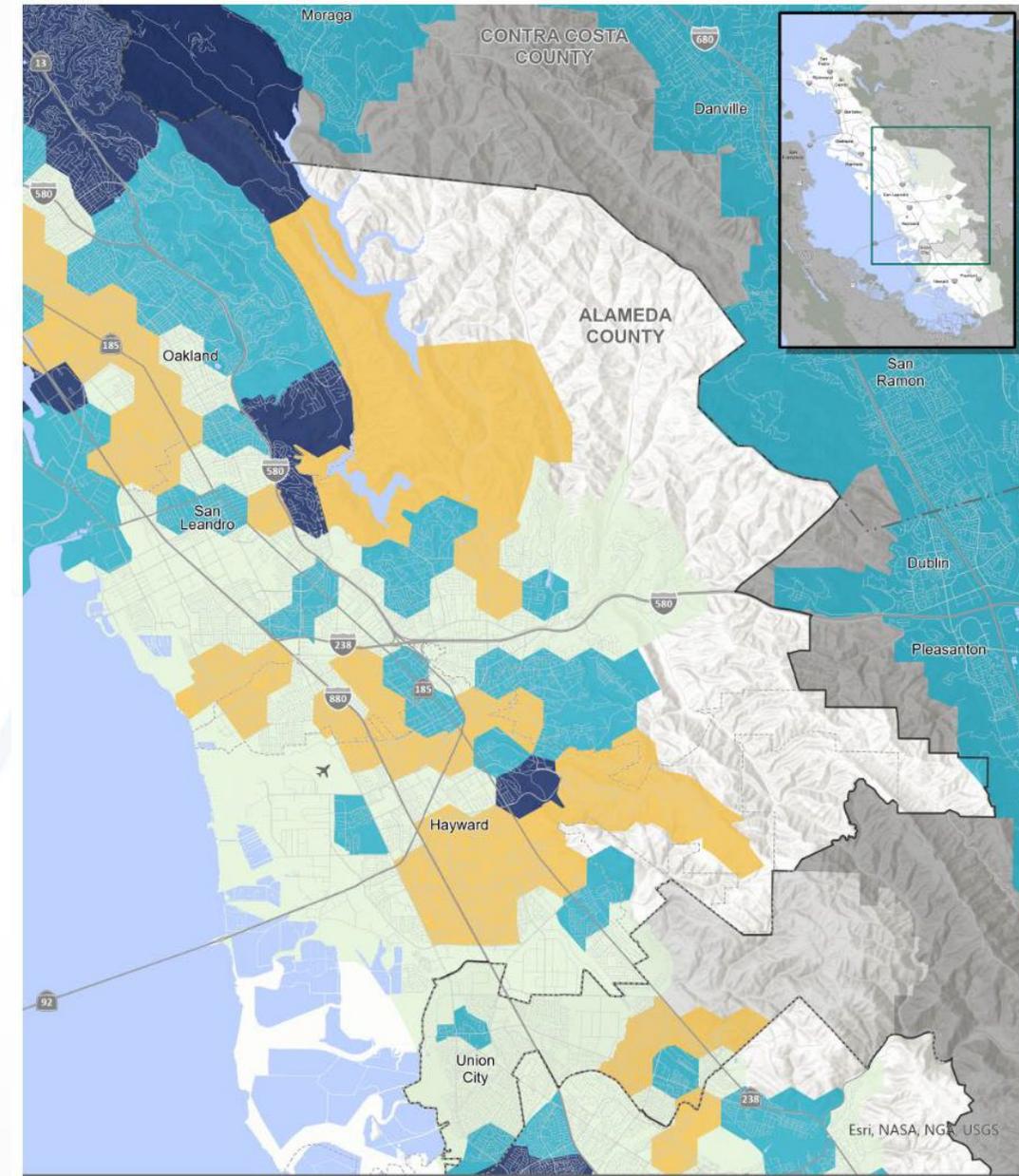
We heard you!



# Demand Trends

## Since the Pandemic:

- The demand dramatically decreased to job centers.
- Demand is up for riders of color and in lower income communities.



Hayward-San Leandro Subarea

Change in Vehicle trips, 2019 to 2022



— AC Transit Service Boundary

--- County Boundary

..... City Boundary

# Realign Draft Plan



# Service Network Recommendations Adopted by Board of Directors on March 13, 2024

## **Broaden Frequent Network**

*Bus lines operating every 15 minutes: 1T, 6, **10, 18, 20/21, 51, 52, 57, 97,** and **NL***

## **Customer Focused/Operator Supported Reliability**

*Focus improvements where on-time performance (OTP) < 70%*

## **Finetune Frequency**

*Schedule changes (e.g., operate 15 to 17 min.) where possible*

# Broaden Frequent Network

Requires 38 Bus Operators

## January 2024 Plan:

Lines 1T, 6, 40, 20/21, 51,  
52, 54, 72/72M, 73 & 97

**22%**

Service area can access 15  
minute or better service\*

## May 2024 Draft Plan:

**Add:** Lines 10, 18, 57, NL

**32%**

Service area can access 15  
minute or better service\*

\*Census 2020 population estimates, quarter-mile buffer

# Broaden Frequent Network

**32%**

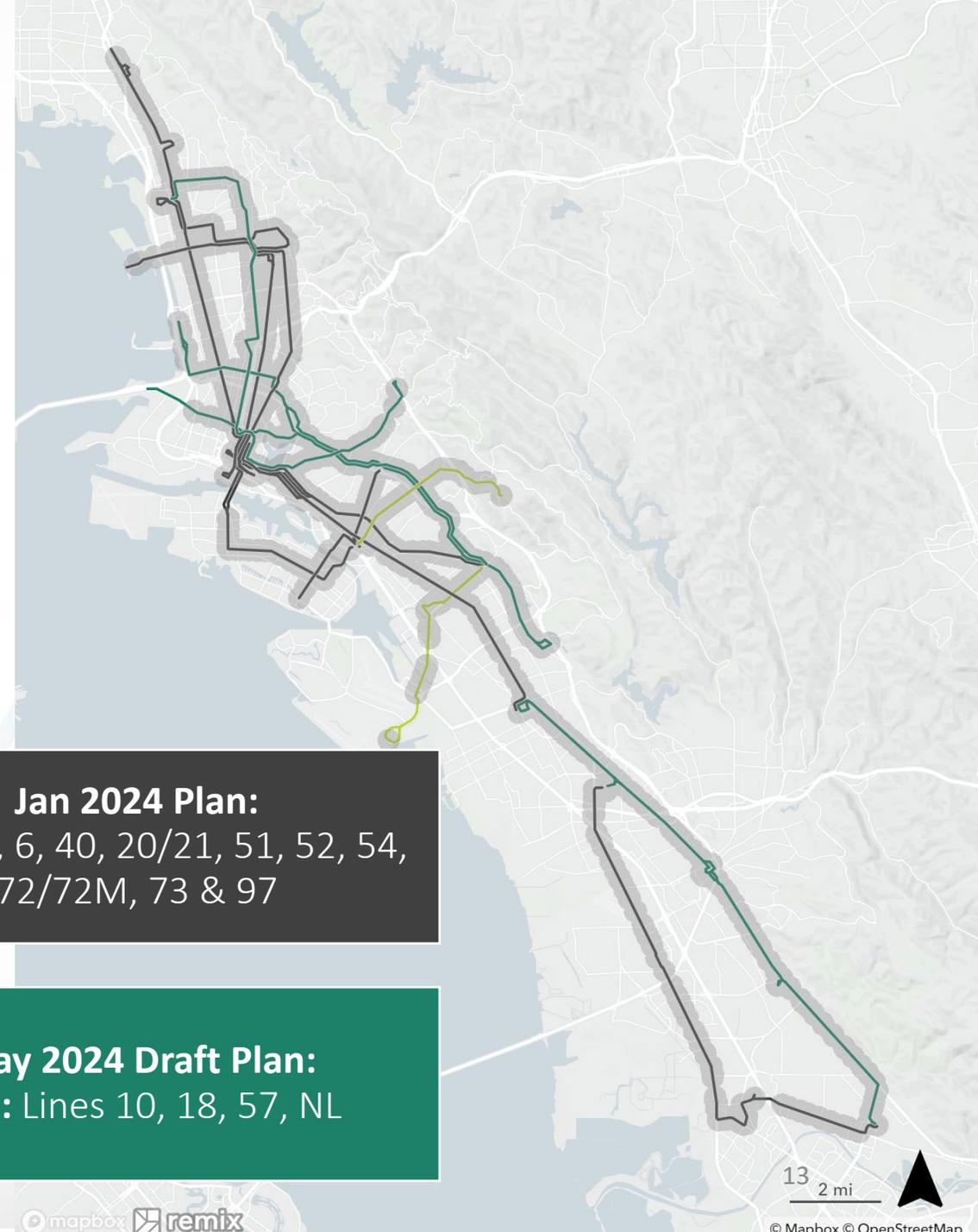
Service area can access 15 minute or better service\*

\*Census 2020 population estimates, quarter-mile buffer

**+ 166k** People total

**48k** People of Color

**38k** < 200% Poverty Level (federal)



**Jan 2024 Plan:**  
Lines 1T, 6, 40, 20/21, 51, 52, 54,  
72/72M, 73 & 97

**May 2024 Draft Plan:**  
**Add:** Lines 10, 18, 57, NL

# Improve Reliability (OTP-focused)

- Data from Fall 2023 show eight local lines (6, 12, 18, 56, 72M, 72R, 74, and 96) with On-Time Performance (OTP) under 70%.
- Proposal would add a bus into the cycle to allow for additional runtime and/or layover as necessary where significant changes to lines were not already taking place (12, 56, 72M, 74, 96)
- Operator-facing: Identify opportunities to improve layover time where feasible. Ensure few or no lines have minimum layover.



# Transbay

- No changes to lines E, F, FS, G, J, NL, NX, NX3, O, P, U, V alignments
- Lines L and LA are consolidated
- Lines OX and W are consolidated
- Transbay Lines, temporarily suspended during the pandemic will not be restored: B, C, CB, H, M, NX2, NX4, NXC, OX, S, SB, Z



# Public Engagement

- NEW! AC Transit Realign Trip Planner
- Interactive route map
- Downloadable Maps & Information



# Next Steps:

**Draft Plan**

**We are here**

**May 15 – June 5**

Public Review & Feedback

**Draft Final Plan**

**August 7**

Set Public Hearings and  
Open Public Comment Period

**Public Hearings**

**September 9-11**

Convene Public Hearings,  
Close Comment Period

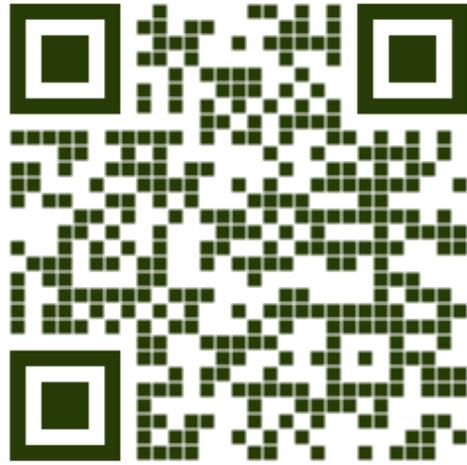
**Final Plan Decision**

**October 9**

Board votes on Final Plan

*Note:* Service Standards and Vision Plan to be refined in latter half of 2024/early 2025.

AC Transit Realign Draft Plan  
at *actransit.org/realign* or scan the QR code.



Email us at *realign@actransit.org*

Call us on our Community Project Line:

(510) 267-5631 (English) ● (510) 267-5632 (Spanish) ● (510) 267-5633 (Mandarin) ● (510) 267-5634 (Cantonese)