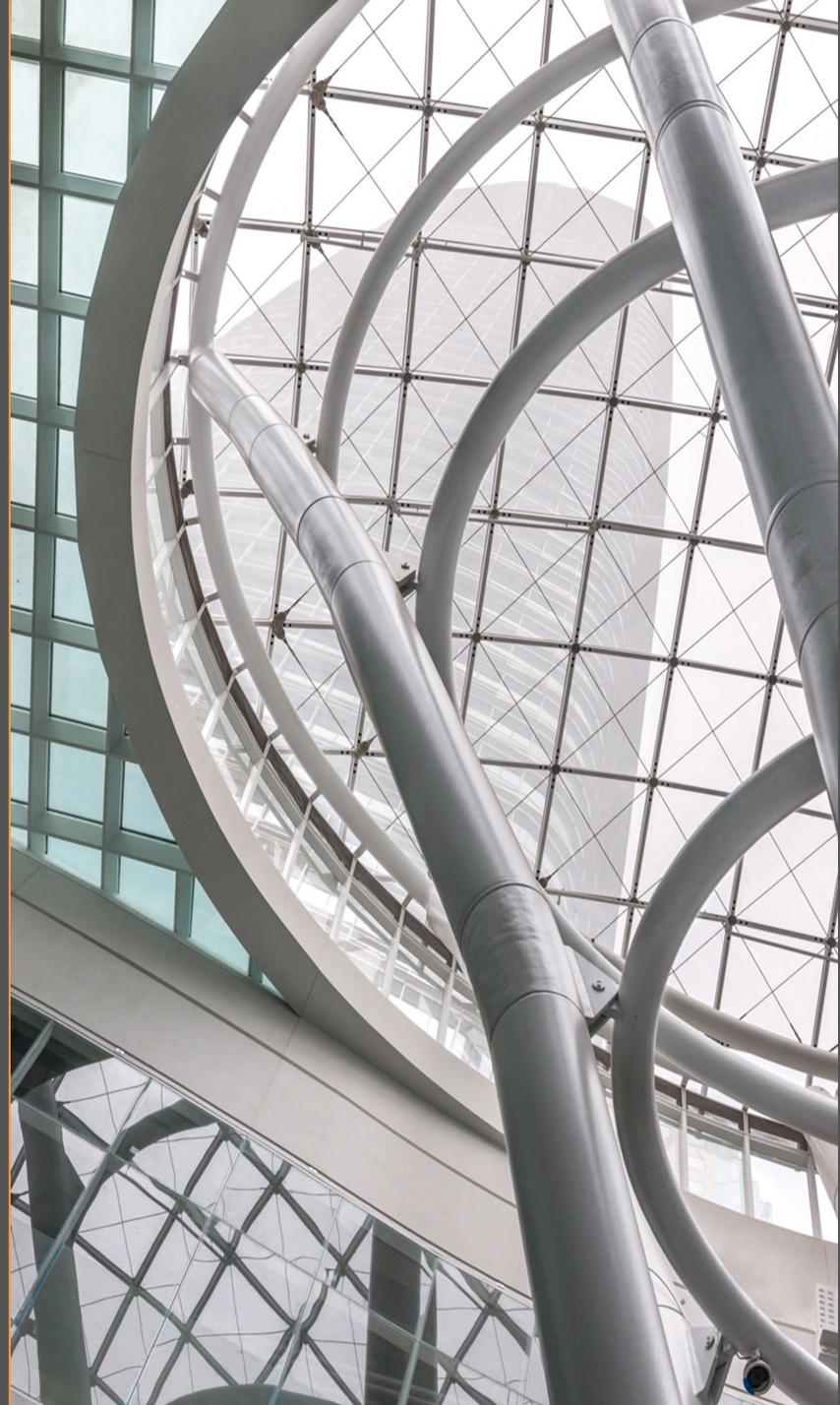


# Contract Security Quarterly Report

April 2023 – June 2023

August 10, 2023



# Contract Security

## Key Performance Indicators

### ❖ Personnel Turnover

- Must be able to place and retain personnel who will deliver consistent and high-quality service.

### ❖ Post Staffing

- All critical posts must be consistently staffed by trained and licensed personnel.

### ❖ Post & Site Competency Testing

- Tests are administered monthly to eight (8) random posts to ensure compliance.

# Personnel Turnover

<b>Calculation</b>	<b>Employees terminated/resigned during this period divided by the number of employees who began this period.</b>				
<b>Thresholds</b>	<b>Meets fully 100-95%</b>	<b>Meets consistently 94.99%-90%</b>	<b>Generally Meets 89.99%-85%</b>	<b>Often doesn't meet 84.99%-80.00%</b>	<b>Does Not Meet 79.00%-&gt;</b>
<b>Results</b>	<b>AUS personnel turnover resulted in a score of 100%.</b>				

- ✓ No turnover during this reporting period.
- ✓ Employee rewards program promotes engagement and retention.

# Post Staffing

<b>Calculation</b>	<b>The number of actual hours divided by the number of expected hours during the period.</b>				
<b>Thresholds</b>	<b>Meets fully 100-95%</b>	<b>Meets consistently 94.99%-90%</b>	<b>Generally Meets 89.99%-85%</b>	<b>Often doesn't meet 84.99%-80.00%</b>	<b>Does Not Meet 79.00%-&gt;</b>
<b>Results</b>	<b>AUS post staffing resulted in a score of 96%.</b>				

- ✓ Staffing is critical to ensure a safe and secure environment.
- ✓ Established contingency plans with ongoing cross-training of personnel ensure coverage.

# Post and Site Competency Test

<b>Calculation</b>	<b>Personnel must pass with at least 85%—the total sum of test scores divided by 24.</b>				
<b>Thresholds</b>	<b>Meets fully 100-95%</b>	<b>Meets consistently 94.99%-90%</b>	<b>Generally Meets 89.99%-85%</b>	<b>Often doesn't meet 84.99%-80.00%</b>	<b>Does Not Meet 79.00%-&gt;</b>
<b>Results</b>	<b>24 tests were administered, resulting in an overall score of 91%.</b>				

- ✓ Competency tests are updated quarterly and are based on industry standards. Additionally, we solicit feedback from the personnel, which enhances our ongoing dynamic onsite training.
- ✓ Practical questions are asked to simulate the on-the-job tasks that they are required to perform without fail.



# Questions?

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