



Item 15: Safety and Security Concept of Operations (ConOps) Overview

March 8, 2016

Transbay Transit Center

TJPA





Agenda

Overview

Documents

Organization

Conclusion



ConOps Overview

- **The Safety and Security ConOps is a comprehensive strategic document that addresses the process and strategy involved in preparing for, preventing, and mitigating against the impacts of threats and hazards affecting the Transit Center.**
- **In developing its strategy, the TJPA identified and analyzed potential threats and hazards and how they would likely affect daily operations at the Transit Center.**
- **The ConOps recommends best practices to be used by TJPA's security staff in developing detailed protocols and procedures for the safe and secure operation of the Transit Center and its related facilities.**



ConOps Overview

- **ConOps describe how security and other systems and procedures are expected to operate in their intended environments and the training required to implement the ConOps.**
- **The Master Lessee will be an integral member of Transit Center Security team, responsible for conducting facility operations in coordination with the TJPA's security staff .**
- **ConOps are widely used by federal, state and local agencies, institutions of higher education, the military, and transportation and transit agencies, including SFO, BART, SFMTA, and MTC.**



ConOps Overview

The ConOps is designed to ensure the safety and security of the passengers, employees, transit operators, tenants, retailers, visitors, and other members of the public using the Program facilities.

ConOps address protective strategies that cannot be accomplished by physical, structural, or technological design elements in a built environment, including:

- Implementing security management programs
- Organizing, training and implementing emergency management
- Leveraging safety and security technology
- Situational Awareness



ConOps Documents

The ConOps is based on the Department of Homeland Security's National Incident Management System (NIMS) and National Infrastructure Protection Plan (NIPP).

- Supports day-to-day operations**
- Provides staffing plans, policing, and incident response**
- Provides a comprehensive operational framework**
- Provides an approach to staffing, programs, and project requirements to support effective and efficient deployment of resources**



ConOps Organization

- **ConOps Plan** – Provides strategic framework
- **Functional Annexes** – Provide function and/or hazard/threat-specific procedures
- **Support Annexes** – Provide maintenance procedures and augment operational procedures





ConOps Organization

ConOps Plan

Section 1.1 Safety & Security Mission Statement

Section 1.2 Security Governance & Cooperation Plan

Section 1.3 Strategic Policing Coordination Plan

Section 1.4 SOC/TOC Stakeholder Coordination & Liaison Plan

Section 1.5 Core Business Practices for Safety & Security

Section 1.6 Local Law Enforcement & Fire/Life/Safety Plans

Section 2.1 Site-Wide Communications Plan

Section 2.2 Rail/Bus Transit Interactions & Communications Protocols

Section 3.1 Operational Measures

Section 3.2 Technology ConOps & Protocols

Section 3.3 Protective Design Elements

Section 3.4 Vehicle, Cargo & Mail Screening Plan

Section 4.0 Plan Implementation, Maintenance & Change Management



ConOps Organization

Functional Annexes (FA)

FA 1.0 Emergency Operations Plan

FA 1.1 Incident Action Planning Guide

FA 1.2 CBRN Detection, Mitigation & Response Plan

FA 1.3 Evacuation/Shelter-in-Place Plan

FA 2.0 Operational Security Plan

FA 2.1 Retail Tenant Security Plan

FA 2.2 Park Security Protocols

FA 3.0 Trusted Access Program

Support Annexes (SA)

SA 1.0 Public Safety & Security Staffing Plan

SA 2.0 Media Response Plan

SA 3.0 Training & Exercise Plan

SA 4.0 Audit, Compliance & Quality Control Plan



ConOps Conclusion

When implemented, ConOps will support:

- **Business continuity planning for managing security, transit, retail and the facility including the park, and events**
- **TJPA application for Safety Act Designation.**





Transbay Transit Center

Discussion