

# Summer 2022 Muni Service Changes

Effective Saturday, July 9

Jean Long, Transit Planner

Transbay Joint Powers Authority (TJPA) Presentation

Citizens Advisory Committee

Tuesday, June 7, 2022

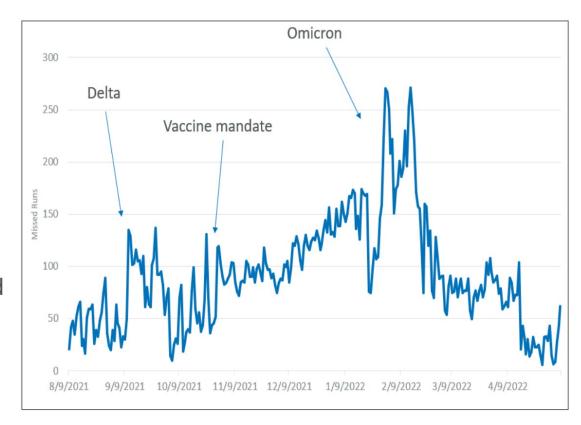
## **Understanding Service Changes**

Our priorities when planning service changes include:

- Focusing on equity
- Accommodating changing travel patterns
- Managing resources like operator availability matched with service needs
- Optimizing the use of existing infrastructure (e.g. subway and transit lanes)

## Timeline Impacts Due to COVID

- Initially anticipated implementation of 2022 Network in March 2022 but are spreading out changes throughout the year
- Omicron surge caused historic levels of missed service in early 2022 and impacted spring hiring and training of operators.
- Operator levels are not evenly distributed across transit divisions, creating additional challenges.



## July 2022 Muni Service Changes



#### Muni at Salesforce Transit Center

Current service which will remain in July:

- 5 Fulton: Every 10 minutes weekday, every 8 minutes weekend
- 5R Fulton Rapid (weekday only): Every 10 minutes
- 7 Haight-Noriega: Every 12 minutes seven days a week
- 38 Geary: Every 8 minutes weekday, every 10 minutes weekend
- 38R Geary Rapid: Every 8 minutes weekday, every 10 minutes weekend
- 25 Treasure Island: Every 15 minutes weekday, every 20 minutes weekend

#### Responding to Crowding

#### By Line and Description of Change

**14R Mission Rapid:** Add additional all-day service (short route to Morse & Lowell). Peak frequency every 5 minutes and midday service every 7 to 8 minutes reducing service on the 14 Mission from 7 to 9 minutes during peak hours for combined 5-minute frequency.

**27 Bryant:** Add one bus in response to operator feedback to maintain existing frequency of 15 minutes.

**29 Sunset:** Increase frequency to 9 minutes all day from 10 minutes to address crowding.

**45 Union -Stockton:** Increase frequency to 10 minutes all day from 12 minutes to address crowding.

58 Lake Merced: Reduce frequency from 20 minutes to 30 minutes all day.

**L Bus:** Increase frequency all day to 8 minutes from 10 minutes on weekdays, to 10 minutes from 12 minutes on weekends. Shorten route to run between West Portal (instead of Downtown) and SF Zoo.

#### **Restoring Connections**

#### By Line and Description of Change

**2 Sutter:** Full route between Presidio & California to Ferry Plaza as trolley coach line. No 2 Clement service (motor coach) at this time.

**6 Parnassus:** Full route between 14<sup>th</sup> Avenue & Quintara to Steuart & Mission as trolley coach.

**21 Hayes:** Modified route between Hyde & Grove and Fulton & Shrader as trolley coach on weekdays, motor coach on weekends.

All three routes above will have scheduled frequency of 20 minutes weekdays and weekends.

#### Adjusting Routes Already in Service

#### By Line and Description of Change

**23 Monterey:** Extend to full pre-pandemic route between Palou & 3<sup>d</sup> Street and Great Highway & Sloat Boulevard.

28 19th Avenue: Extend full route along North Point to Powell & Beach.

**43 Masonic:** Extend to full pre-pandemic route between Munich & Geneva and Fort Mason.

**49 Van Ness-Mission:** Adjust route to pre-pandemic route. Terminates at Van Ness & North Point instead of Powell & Beach.

52 Excelsior: Adjust route to full pre-pandemic route.

**57 Parkmerced:** Adjust route. Bus returns immediately back into service in opposite direction at Daly City BART.

**58 Lake Merced:** Adjust route. Bus returns immediately back into service in opposite direction at Mission & Flournoy (top of the hill).

**66 Quintara**: Adjust route to full pre-pandemic route.

L Bus: Shorten route to run between West Portal (instead of Downtown) and SF Zoo.

## **Next Steps**

- Continue to hire/train more operators, mechanics, and transit operations staff
- Prepare for fall Central Subway implementation and new rail schedule
- Continue implementing the approved service plan:
  - <u>SFMTA.com/project</u> <u>updates/2022-muni-service</u> <u>network -approved-plan</u>
- Next service changes expected in late fall 2022 or early spring 2023



# Thank you!

Jean Long, Transit Planner

Jean.Long@SFMTA.com

SFMTA.com/2022Network