Security Operations Update October – December 2021

February 10, 2022



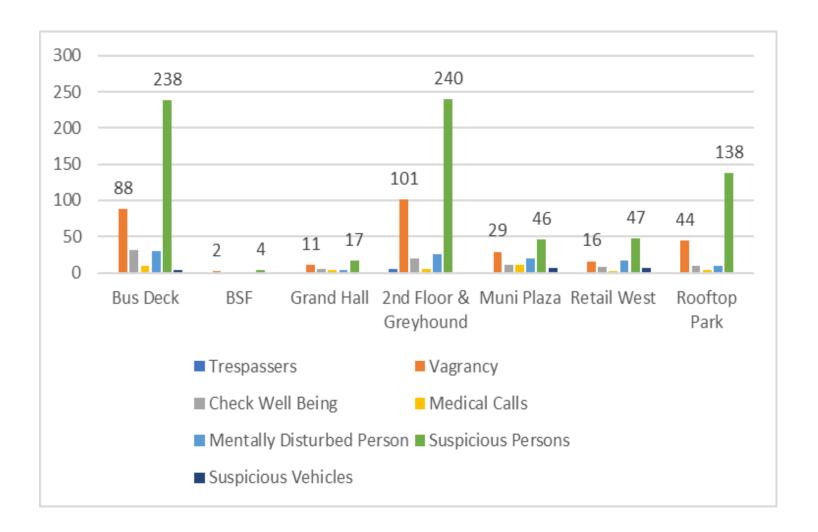


CONTRACT SECURITY KEY PERFORMANCE INDICATORS

			Personnel Turnover			
Definition	Must be able to place and retain personnel who will deliver consistent, and high-quality service.					
Calculation	Employees terminated/resigned during this period divided by the number of employees who began this period.					
Thresholds	Meets	Meets consistently	Generally Meets	Often doesn't meet	Does Not Meet	
	fully	19%-15%	24%-20%	29%-25%	30%->	
	0%	3	2	1	0	
	4					
Results	AUS attained a 19 % turnover rate.					
			Post Staffing			
Definition	All critical posts are to be staffed by trained and licensed personnel on a consistent basis.					
Calculation	The number of actual hours divided by the number of expected hours during the period.					
Thresholds	Meets	Meets consistently	Generally Meets	Often doesn't meet	Does Not Meet	
	fully	94.99% - 90%	89.99%-85.00%	84.99%-80.00%	79.00%->	
	100-95%	3	2	1	0	
	4					
Results	AUS staffing resulted in a score of 75%. There were some breakthrough Covid-19 cases involving personnel.					
	Additionally, vacation requests were approved before the Thanksgiving and Christmas holidays to ensure					
	continuity of	of operations.				
			& Site Competency Te			
Definition	Testing will be administered monthly to Eight (8) random posts to ensure compliance.					
Calculation	Personnel must pass with at least 85%—the total sum of test scores divided by 24.					
Thresholds	Meets	Meets consistently	Generally Meets	Often doesn't meet	Does Not Meet	
	fully	94.99% - 90%	89.99%-85.00%	84.99%-80.00%	79.00%->	
	100-95%	3	2	1	0	
	1 4					
	4					



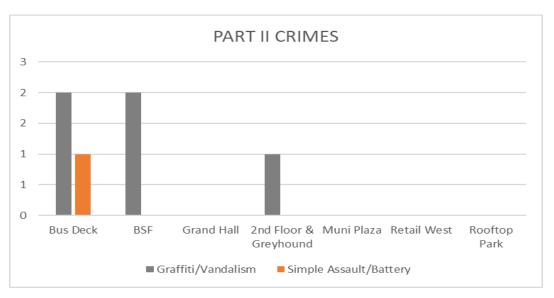
QUALITY OF LIFE ISSUES October - December 2021





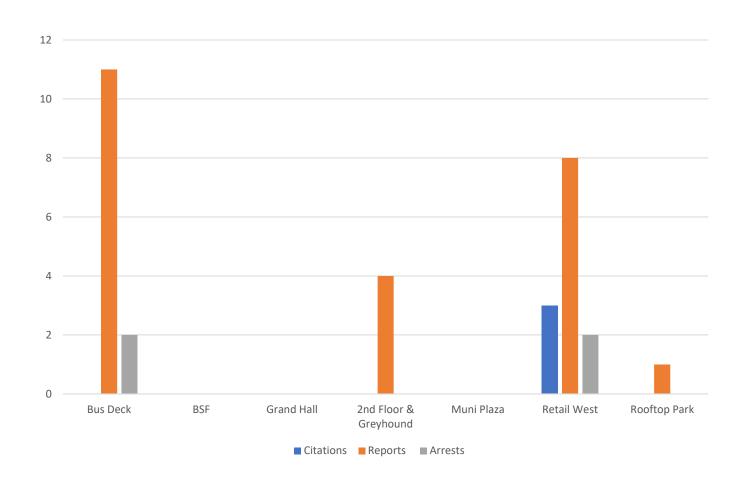
PART I & PART II CRIMES STATS October - December 2021





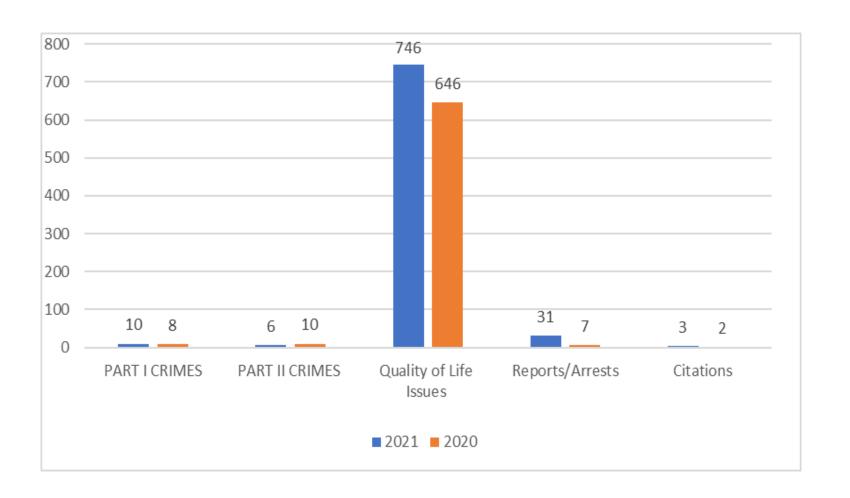


REPORTS & ARRESTS October - December 2021



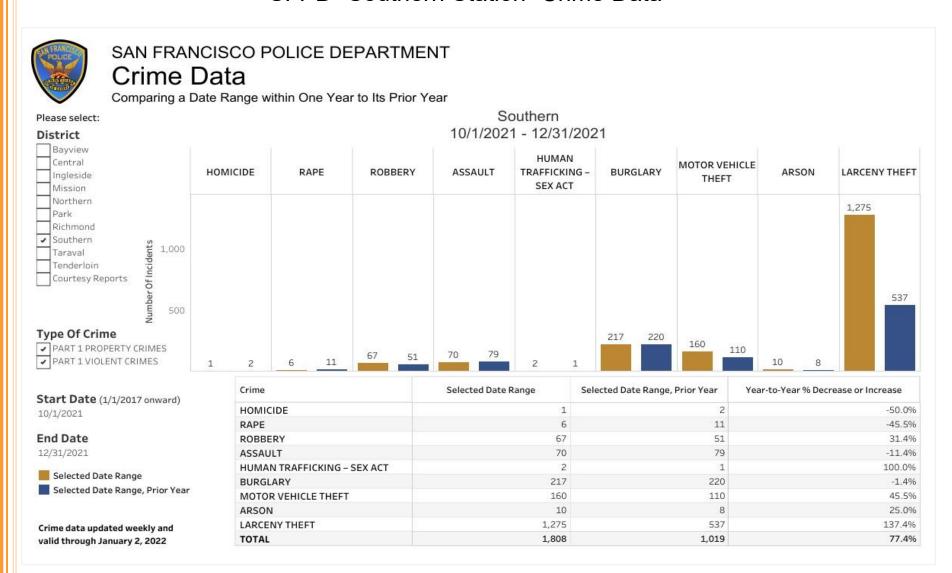


COMPARISON Oct – Dec 2020 vs. Oct – Dec 2021





SFPD "Southern Station" Crime Data





SFPD Citywide Calls for Service Hierarchy

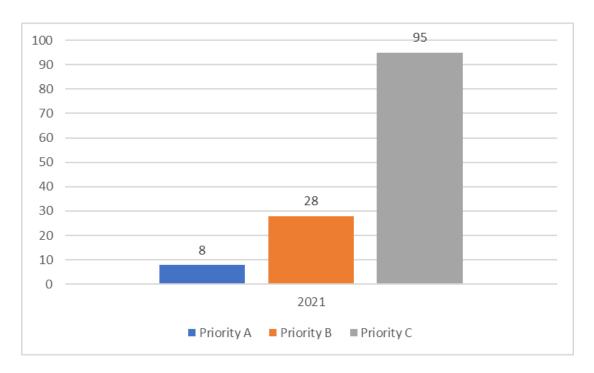
San Francisco Department of Emergency Management uses a hierarchy to designate the urgency and priority of calls requiring a police response.

The examples below are generalized; the dispatcher may assign a different priority based on cues during the call or other context. In addition, the dispatcher may change the original priority level assigned by the call taker as more information becomes available.

Priority	Definition	Examples
A	 Present or imminent danger to life, major property damage, or suspect(s) of a crime involving loss of life or serious bodily harm may be in the area and might reasonably be apprehended A major crime scene must be protected A juvenile is missing or involved in sexual abuse or assault An elderly person or any other "at risk" person is missing 	 Live gun shots Multi-car pile-up Suicide attempt Fight with weapons In-progress burglary
В	 There is the potential for damage to property The suspect may be in the area The crime has just occurred 	 Burglary, perpetrator no longer on-scene Verbal fight
С	 There is no present or potential danger to life or property The suspect is no longer in the area Th crime scene is protected 	LoiteringParking violationNoise complaint



SFPD Citywide Response Times in Minutes



Impacts to Response Time

- Population Density
- Traffic Congestion
- DEM Dispatcher Staffing
- SFPD Sworn Officer Staffing
- Call Volume





Questions?

"Security is Everybody's Business"

