



QA/QC Program Overview

November, 2015

Transbay Transit Center





Quality Roles on the Project

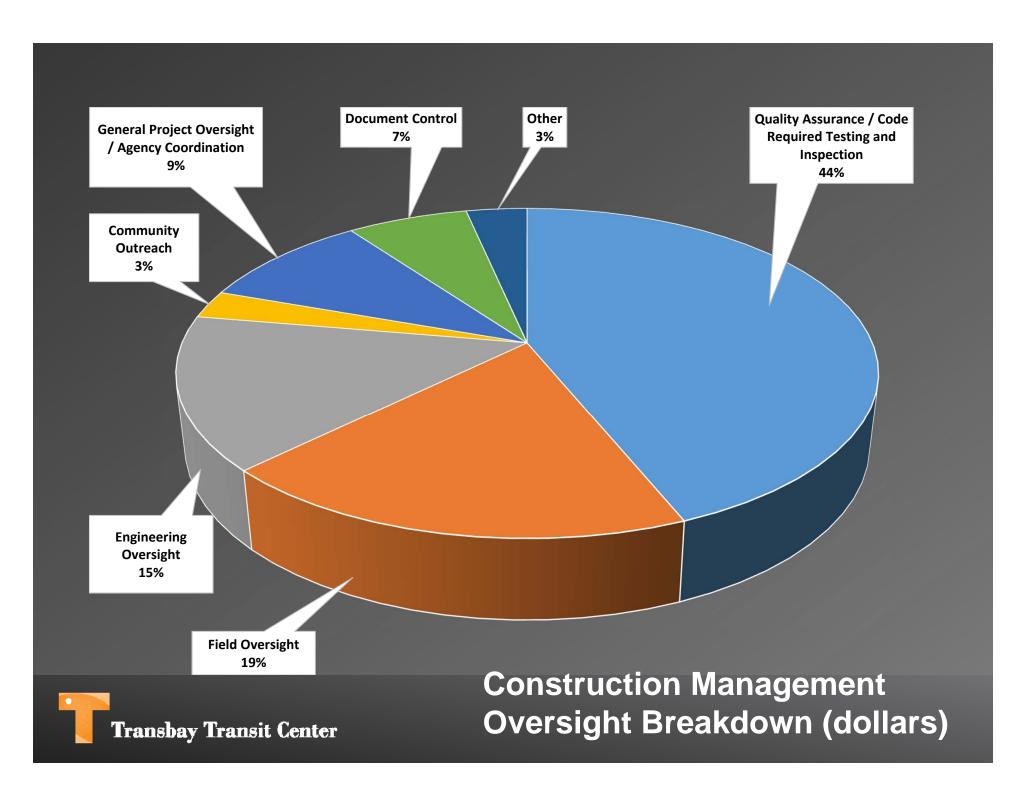
- Construction Management Oversight (CMO-Turner) functions as the TJPA's eyes and ears.
- Construction Manager/General Contractor (CM/GC-WOJV) manages and directs the work.
- Design Team sets Quality Standards during the design and specifications development.
- Design team verifies standards through the submittal process and field observations.
- Quality Control is the role of the CM/GC.
- Quality Assurance is the role of the CMO including specialty inspection.

Overview of the CMO Services

- "Construction management services to coordinate, administer, monitor, inspect and interface with the Transbay Transit Center design teams, the CM/GC, the Demolition Contractor and the TJPA..."
- "Administrative tasks...which include the documentation of work progress, progress reports, correspondence, record keeping, payment verification and communications..."
- "Rapid emergency response to the TJPA...provide 24-hour on-call representation for on-site emergencies."

- Quality Assurance including daily and code compliance inspections and coordination.
- Engineering oversight of RFI and submittal process.
- Change order and claims management.
- Pay application review and recommendations.
- Schedule analysis.
- Field supervision during all work shifts.
- Maintain a 24 hour hotline for neighbor issues.
- Design/Assist verifications.





Quality Assurance – Prevent, Detect and Correct

- "Establish a quality assurance / quality control (QA/QC) plan and implementing procedures...that meets requirements of the Program Quality Management System, including compliance with the FTA's Quality Assurance and Quality Control Guidelines and the TJPA's approved Quality Management System."
- "QA/QC plan and procedures shall provide for effective oversight of the CM/GC's quality control plan..."

- Turner developed the QA Plan in accordance with Project requirements, FTA requirements and Army Corp QMS best practices.
- Turner has updated the QA Plan three times as work in the field has changed during construction.
- QA Plan mandates observations, inspections, corrective actions, documentation and data collection.
- As part of the QA Plan, Turner has performed quality surveillances of the CM/GC and vital offsite surveillances at manufacturing facilities around the country.

Quality Assurance – Prevent, Detect and Correct

- "Development of appropriate inspection guidelines and checklists, independent assurance and sampling test guidelines, formats for daily inspection reports and inspection and test documentation requirements. Include procedures for oversight and implementation of the nonconformance reporting and corrective action processes."
- "Support for Program QA surveillance and audits of contractor, supplier and Contractor activities and products."

- Implemented Autodesk BIM360 (originally called Vela) quality tracking and inspection request system.
- In the last year, there have been 2,737
 Inspection Requests (IRs) from the
 Contractors (Nov. 2014 October 2015).
 Average of 57 IR's per week, over 200
 IR's per month. All managed by Turner.
- To date, through daily observation, the QA/QC team has identified, tracked and assisted in resolving over 1600 Field Condition Reports ("FCRs") and over 140 Non Conformance Reports ("NCRs").
- Currently there are over 10,000 unique Inspection and Test records in the system.

Quality Assurance – Prevent, Detect and Correct

- "Provide code and quality inspections, on a timely basis in conformance with the Construction Documents..."
- "Provide specialty inspections and independent testing including...steel, concrete, masonry, fireproofing coverage, soil compaction, water intrusion, and waterproofing...in conformance with the Construction Documents..."

- Local and National Building Codes, the structural engineer and National organizations such as the American Welding Society (AWS) and American Institute of Steel Construction (AISC) mandate code inspection and test requirements for steel fabrication. The same is true for concrete, soil compaction and other work activities.
- Turner has subcontracted with ISI to provide code compliance and special testing and inspection.
- In the case of structural steel, ISI provides
 Certified Welding Inspectors (CWI) onsite for
 field welding and offsite at 15 locations
 throughout the country. ISI has performed
 more than 2500 tests and inspections at a
 total of 16 offsite facilities to date.

Quality Assurance – Special Inspections and Tests

- Structural Steel (Non-Destructive Testing)
 - Visual Inspection.
 - Ultrasonic testing.
 - Magnetic particle testing.
 - Torque testing.
 - Decking and Nelson Stud welding inspection.
 - Pull testing.
- Soil Testing
 - Nuclear gauge testing (compaction).
 - Gradation testing.

- Concrete
 - Visual Inspection for reinforcing steel placement, embedded item placement and cast-in item placement.
 - Slump testing.
 - Air testing.
 - Temperature testing.
 - Shrinkage testing.
 - Compression testing.
- Future Testing
 - Fireproofing testing.
 - Masonry / Grout testing.

Quality Assurance – A Success Story

Issue:

 During shop fabrication of the built-up park level nodes, the ISI Inspector, during Non Destructive Testing ("NDT"), noted the presence of linear indications in the welds.



• Result:

- The applicable code along with the Inspector's experience mandated further investigation of the issue.
- The Inspector's diligence caught this issue at the shop and resulted in the rejection of the built-up nodes.
- An independent 3rd party welding consultant was brought in to determine the root cause of the issue and develop a revised procedure.
- The built-up nodes were rebuilt using the new procedure, passing visual inspection and NDT.

Quality Assurance – A Success Story

• Issue:

Accurate and auditable documentation is a cornerstone of a successful QA/QC program. Turner is charged with creating and maintaining this documentation.

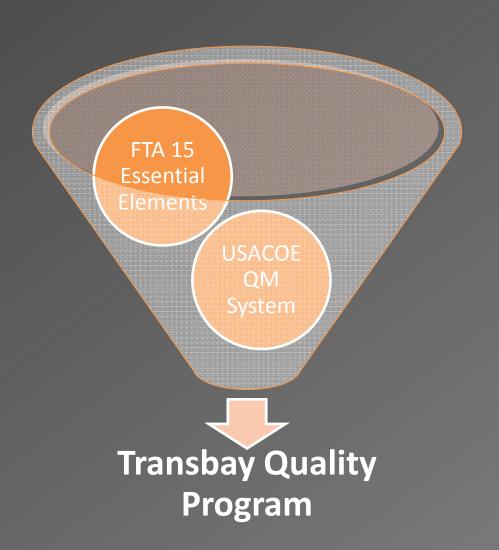
Result:

- In 2011, Turner, working with the TJPA and other team members, identified the need for a modern, easy to use documentation system that would be accessible to all project participants.
- Vela System (later purchased by Autodesk and renamed BIM 360 Field) was selected after significant research and meetings with providers of such systems.
- Turner implemented the system Project wide and is responsible for both training and administration of the system.
- BIM 360 Field documents / maintains all inspection requests, field conditions, nonconformance conditions, punchlists, quality checklists and, in the future, equipment and systems commissioning.

Place Holder

Steve Humphreys takes over here for CM/GC QC PRESENTATION
Slides 11-25

- The Transbay Transit
 Center Construction
 Quality Control (CQC)
 Program is a blend of the
 requirements of the FTA
 QMS 2012 15 Essential
 Elements & the Army
 Corp of Engineers'
 Contractor Quality
 Management System.
- The Program has been in place during the design and construction process.
- Updated to address design assist packages.

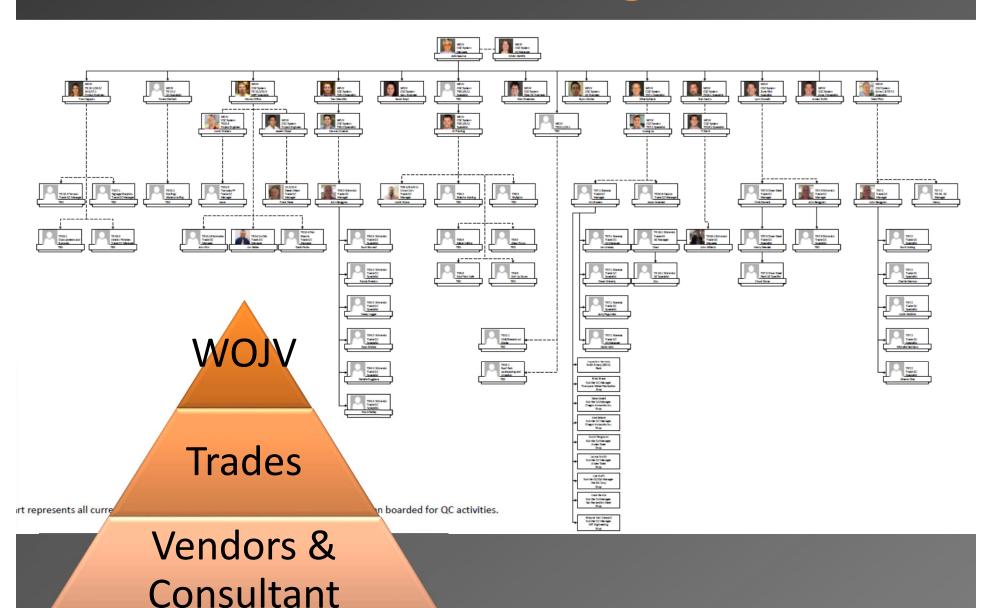








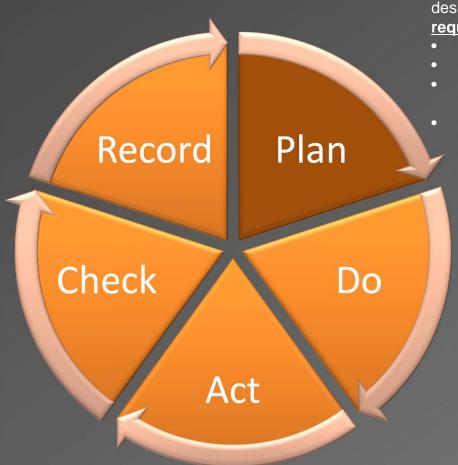
CQC Organization



For each major activity in Construction, the CQC & QA teams follow a series of steps to ensure that requirements are set and met.





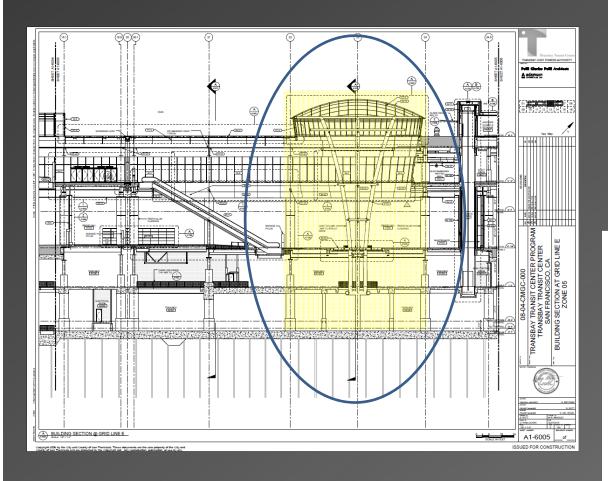


Architects & Engineers provide the design of the Project thus setting the <u>requirements</u> through:

- Drawings
- Specifications
- Architectural Supplemental Instructions (ASI)
- Sketches

Quality Efforts in this 'Plan' phase are led by: Design Subject Matter Experts (SMEs)





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- Sketches

| | 3 | ECTION 05 12 14 - ARCHITECTURALLY EXPOSED STRUCTURAL STEEL - SUPERSTRUCTURE PACKAGE | | |
|------|---------|--|---|--|
| FART | 1 - GE2 | VERAL | | |
| 1.1 | SUM | MARY | | |
| | ٨. | Section includes requirements for the fabrication, erection appearance and surface preparation of Architecturally Exposed Structural Steel (AESS). | | |
| | В | This Section applies to members noted on Architectural and Structural drawings as AESS and in the areas defined as AESS below | bested to be ground to a provide smooth | |
| | C. | The LEED requirements specified in Section 05 10 00 apply to this Section. | profile in areas noted | |
| | D. | Hot dip galvanizing AESS, where indicated, is specified in Section 05 05 16. | 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | |
| 1.2 | REFI | PENCES | far side of an exposed profile with adjacent | |
| | A. | Abbreviations and Accompani | +/-1/32-inch at copes | |
| | | AESS: Architecturally Exposed Structural Steel. AEU: Authorities Having Jurisdiction. AWS: American Welding Society. | nch unless otherwise flully holden in final | |
| | | 4 AISC American Institute of Steel Construction. 5 DST Dy Film Thickness. 6 MSS: Hollow Steel Section. 1 LEED Leadership on Energy and Environmental Design. | on, steat possible and as | |
| | | LEED Leadersup in Energy the environments Design. SCAQMD: South Coast Acquality Management District. SSPC: The Society for Protective Coatings (formerly known as Swel Structures Painting Council). VOC Volatile Organic Compound. | immed, raised etc) in opinite lengths where to a surface finish | |
| | n | 10 VOC Volatile Organic Compound. Codes and Standards: The following govern the work of this Section. | me out steel to match | |
| | | CBC 2007 with Sm Francisco Amendments. 2. AESC Code of Standard Parence. 3. AESC Specification. 4. AVS D.1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1. 1 | shape, tructural section with agie to guiset plane r. | |
| 13 | ADM | INSTRATIVE REQUIREMENTS | either bolted or weld | |
| | A | Coordination: | our appearance and | |
| | | Coordinate installation of anchors for AESS members relating to other work. Supply setting drawings, templates and directions for installing anchors, including tileves, concrete meets, anchor bolts and itseus with integral anchors to be embedded in concrete or macour; | a requirements of this SS. Provide bolt type wed Shop Drawings. | |
| | | Field Measurement: Where AESS is indicated to fit against walls and other construction, verify dimensions by field measurements before fabrication and indicate measurements on Stop Drawings. | ould there be, in the | |
| | В. | Preinstallation Meetings: | designated welds for lards with new week | |
| | | General: Comply with Section 01.12.00 and Section 01.14.00, except as specified below. Where the provisions are in conflict, the more restrictive requirements apply. | to with AWS. or space to properly sed to view and finish | |
| | | ARCHITECTURAL EXPOSED STRUCTURAL STEEL - | | |
| | | nt Center SUPERSTRUCTURE PACKAGE d and Resoured for Construction 05 12 14 - 1 | a 05 05 16 | |
| | | DECEMBER 16, 2013 DECEMBER 16, 2014 | int submittal prior to | |
| | _ | For cleaning, surface preparation and priming systems | see Section 05 10 00 | |
| | | | | |





Quality Efforts in this 'Do' phase are led by: Construction Manager / General Contractor & Trade Subcontractors

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The CM/GC and Trades outline in more detail **how** the requirements will be met during construction through:

- Submittals
- RFIs
- QC Plans
- Logistic Plans
- Schedules
- Mockups
- Reverse Scheduling



Planning & Pre-Execution Activities

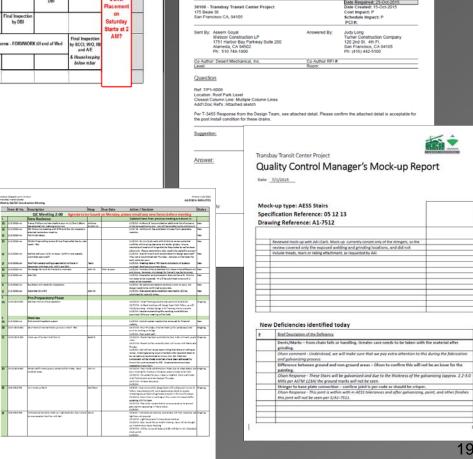


| TJPA | PROGRAM QUALITY ASSURANCE DFOW PREPARTORY ACTIVITY CHECKLIST |
|-------------------------------|--|
| TEAMSON JORG POWERS AUTHORITY | TRANSBAY TRANSIT CENTER |
| TEARLERY PROCESS. | |

| DF | OW: MME-02 Miscellaneous | Metals | | Conducted By: Adib Sassine, WOJV a | Conducted By: Adib Sassine, WOJV and Avel Solomon, Olson Steel | | |
|--|--|-------------|--|---------------------------------------|---|----------------|--|
| Location: WOJV Project Office Delta Conference Room 175 Beale, St. San Francisco, CA 94105 | | | Prepared By: Larry Zarembinski Date: September 16, 2 | | 2015 | | |
| Spe | quirement; perfication 01 14 00 ality Control, Section 1.9.B | after all r | tion: lory Phase: This phase is performed pr required plans, documents, and materio b. This requirements for this phase incli | als are approved and accep | | | |
| Requirement | | | | | | Unsatisfactory | |
| A review of applicable specifications, reference oodes, and standards. CQC System Manager shall make available during the preparatory inspection a copy of those sections of referenced codes and standards applicable to that portion of the Work to be accomplished in the field, Mantain and make available in the field for use by TJPA Representative until final acceptance of the Work. | | | | | ⊠ | | |
| Review of the Contract drawings. | | | | | | | |
| Check to assure that all materials and/or equipment have been tested, submitted, and approved. | | | | | | | |
| Review of provisions that have been made to provide required control inspection and testing. | | | | | | | |
| Examination of the work area to assure that all required preliminary work has been completed and is in compliance with the Contract. | | | | | | | |
| Examination of required materials, equipment, and sample work to assure that they are on hand, conforms to approved shop drawings or submitted data, and are properly stored. | | | | | | | |
| Review of the appropriate activity hazard analysis to assure environmental requirements are met. | | | | | X | | |
| Discussion of procedures for controlling quality of the work including repetitive deficiencies. Document construction tolerances and workmanship standards for that feature of work. | | | | | ⊠ | | |
| Check to ensure that the portion of the CQC Plan for the work to be performed has been accepted by the TJPA | | | | | | ⊠ | |
| | | | | | | | |

Notes:
The QC Plan has not been submitted to TJPA for review and DFOW list has not been posted to Constructware. The QC Plan and DFOW list were presented at the Coordination Meeting held on August 20, 2015. WOJV will submit QC plan to TJPA for review and post the DFOW list to Constructware.

201 Mission Street, Suite 2750, San Francisco, CA 94105 • transbaycenter.org tel 415.343.2450 + fax 415.947.0603



SUBJECT: PLG - Roof Drain Installation Method

REQUEST FOR INFORMATION



Record Plan Check Do Act

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- Drawings
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The CM/GC and Trades outline in more detail **how** the requirements will be met during construction through:

- Submittals
- RFIs
- QC Plans
- Logistic Plans
- Schedules
- Mockups

The CM/GC and Trades **execute** the work using QC oversight through:

- Fabrication Surveillance
- Delivery Checklists
- Pre-Installation Meetings
- Installation Checklists
- Submittal & RFI Review

Quality Efforts in this 'Act' phase are led by: Construction Manager / General Contractor & Trade Subcontractors

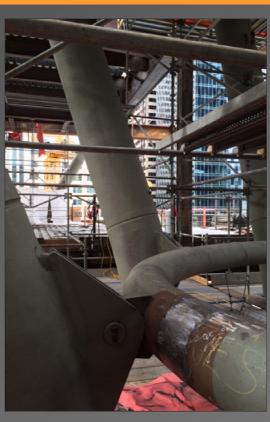


Execution of work









QA/QC Overview

QA verifies that the requirements have been met through: Inspection

- Special Inspection
- Tests
- Observation & reporting by Design SME

The CM/GC and Trades execute the work using QC oversight through:

- Fabrication Surveillance
- Delivery Checklists
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- Submittal & RFI Review



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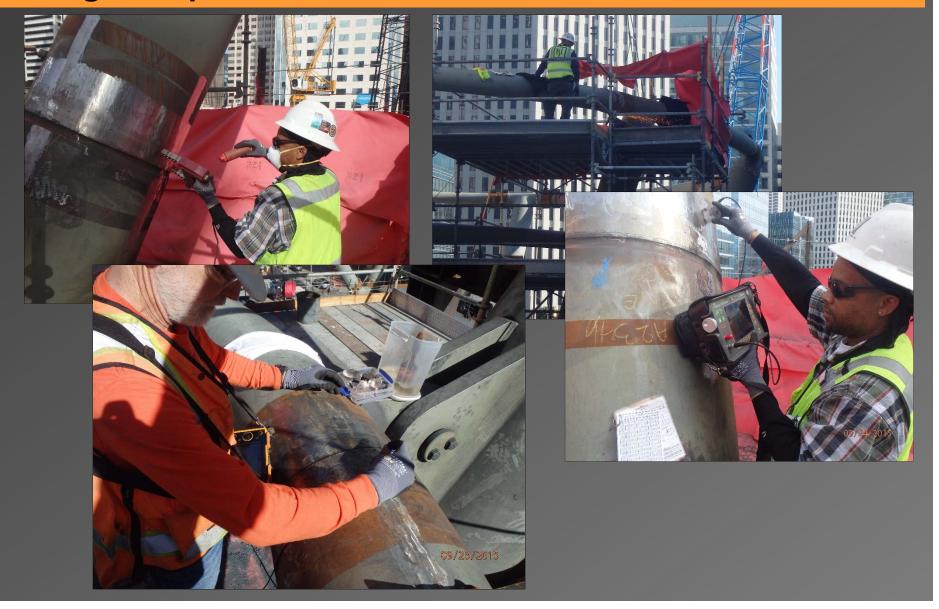
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- Schedules

Quality Efforts in this 'Check' phase are led by: Program and CMO QA

Testing & Inspection of Work in Place



QA/QC Overview

All Parties <u>record</u> the compliance with the requirements:

- Material Records
- Daily QC Reports
- Testing Reports
- Calibration Reports
- Completed Checklists

QA <u>verifies</u> that the requirements have been met through:

- Inspection
- Special Inspection
- Tests
- Observation & reporting by Design SME

The CM/GC and Trades <u>execute</u> the work using QC oversight through:

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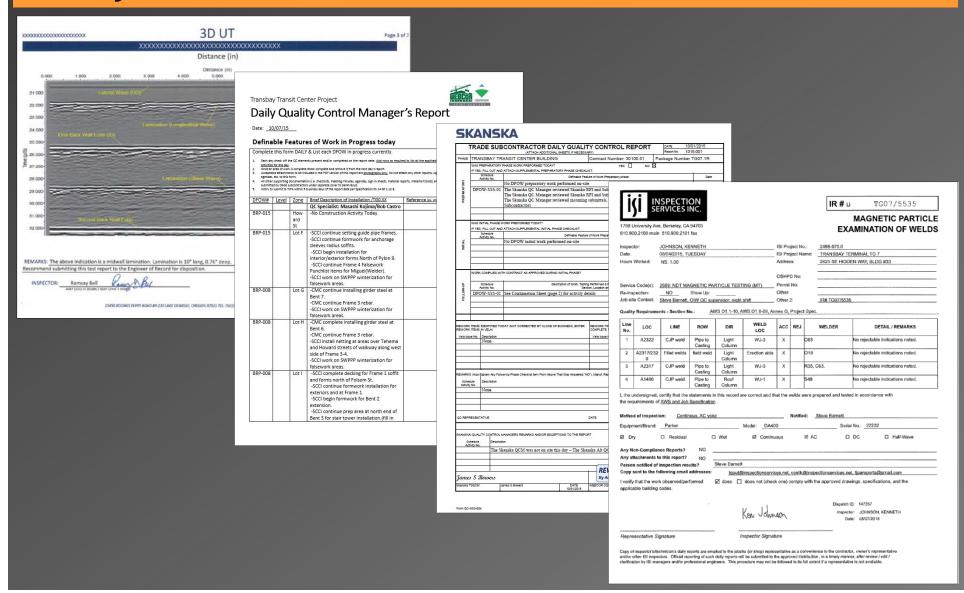
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Quality Efforts in this 'Record' phase are led by: Construction Manager / General Contractor & Trade Subcontractors



Quality Records





This process has been or will be completed for each Definable Feature of Work ("DFOW") on the Project.



Total number of QA inspections completed to date:

Concrete: 3,399

Structural Steel: 798

Other: <u>5,399</u>

Number of DFOW in progress currently: 7

Total number of DFOW completed to date: <u>115</u> to completion: <u>1000+</u>

Place Holder

Steve Rule returns to do Conclusion slide

QC/QA Program Conclusion

- The process in place is a robust team approach utilizing industry best practices with checks and balances to achieve quality control and assurance.
- High confidence that the construction quality and documentation demonstrates a best construction practice.





Questions?

